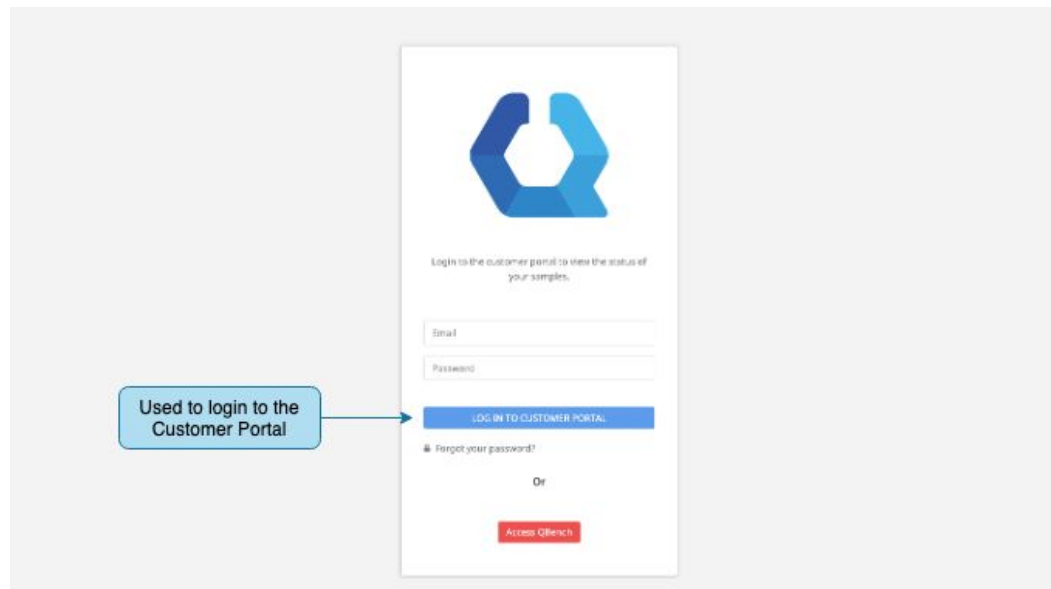


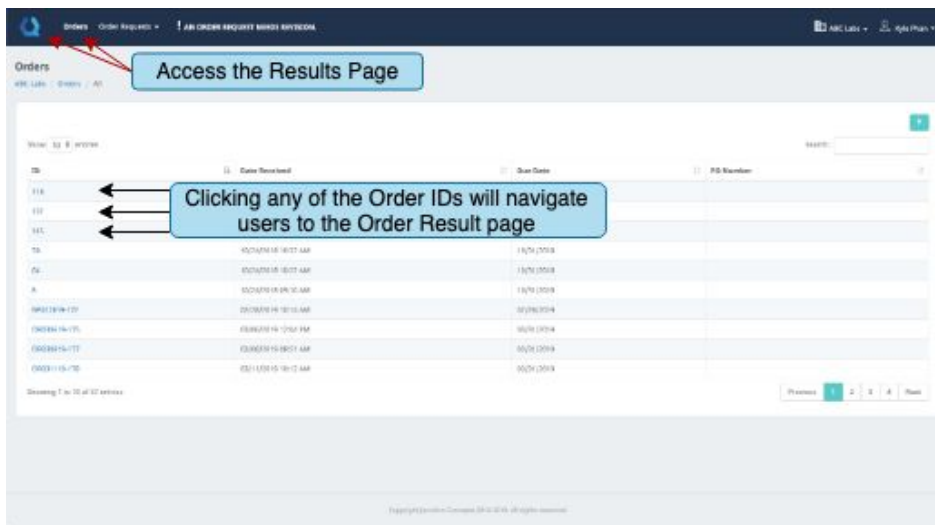
# Login Page

Logging into the Customer Portal will always require an e-mail and password. Please use the Log in to Customer Portal button indicated below. Customers WILL NOT be using the Access QBench button to view their Order Requests/Results.



# Order Results Page

The Order Results Page is the home page for the Customer Portal. View Orders and Results that the lab has published to your portal. If you received an e-mail that your Order has been published, but do not see the Order, please contact your lab! The arrows at the top navigation bar in the image below denote where users can click to access the Order Results page. The arrows in the data table denote where users can click to navigate to the specific Order's result page.



# Viewing Results

You'll be able to see any results by navigating to a specific Order published by a lab. You can view Order, Sample and Test information that has been reported by the lab. Alongside information logged by technicians, you are able to view any Reports and Attachments (if published by the lab). If you are expecting to see a report or Test results but do not see that information posted on this page, please contact your lab!

**Order BP022819-172**

ABC Labs / Orders / Order BP022819-172

**Order fields**

Date Received	Due Date	PO Number	Status	Order Report	Order Attachments	Comments	Payment Method	Disposal Instruction
02/28/2019 10:14 AM	03/01/2019		COMPLETED					

**Samples**

Sample ID	Sample Type	Description	Sample Report	Sample Attachments	Assay	Status	Results	Comments	Tags	Test Report	Date Received
SA022819007	Water	Drinking Water			DTG Blank Screen, %	COMPLETED	Pass				
							Pass				
							Pass				
							(Not Tested)				

**Indicates that there is a viewable report for the Sample**

**Indicates that there is a viewable attachment for the Sample**

**Sample fields**

**Test fields**

Copyright Junction Concepts 2015-2019. All rights reserved.